

Kongres Container

Solar Panel First-Class Agent



Overview

Is first class solar the only way to go?

Excellent service the only way to go. I've had solar on my prior house up in Norcal going with First Class Solar was a much smoother process. On time, stayed to the project cost and no surprises. Got a killer deal, couldn't be happier.

Why did a customer complain about a solar agreement?

Confused by the separate roles of the solar and finance companies, the customer filed complaints and left negative reviews, frustrated by the lack of transparency in the agreement and the higher-than-expected monthly costs. How Cleantech Law Partners Can Help:.

Is a solar financing company a third-party company?

Sometimes, customers are shocked to receive a monthly financing bill each month in addition to their regular monthly electric bill from the utility. There is also a mistaken belief that the solar company that is installing the system is also financing the deal, when in fact the finance company is a separate third-party entity.

Can a solar company be held responsible for misleading information?

When the tax credit falls short of their expectations, they may hold the solar company responsible for the misleading information. Example: A homeowner was advised by a sales rep from a solar company that his \$15,000 solar system installation cost would qualify for the federal tax credit.

Why are solar installation delays causing customer dissatisfaction?

Delays in installation, often due to permitting issues or poor project management, are a major source of customer dissatisfaction. Installation delays can disrupt customers' plans, especially if they are expecting immediate savings from their solar system.

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Contact Us

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